



NOTICE: The following includes confidential personal health information that is subject to the Health Insurance Portability and Accountability Act, the Health Information Technology for Economic and Clinical Health Act, the North Carolina Consumer and Customer Information Privacy Act and all other applicable laws.

Patient Care Summary

<u>Last Name</u>	<u>First Name</u>	<u>DOB</u>	<u>Age</u>	<u>Subscriber ID</u>	<u>Dep.code</u>
Sample	Josephine	8/6/1950	60	YPDW002314567	02

Summary Refresh Date: xx/xx/xxxx (Data is from BCBSNC claims only and is refreshed monthly)

Potential Gaps in Evidence Based Care per BCBSNC’s claims data (as of refresh date), identified as past due

<u>Condition</u>	<u>Potential Gap</u>	<u>Identified Date</u>	<u>Months Overdue</u>
Preventive	Colorectal Cancer Screening	9/01/10	4
CAD	Screening for Diabetes w/i 12 months	3/01/07	10
CAD	Drug Therapy for lowering LDL	7/01/10	5
Diabetes	A1C Testing	3/01/07	24

Prescriptions (Rx claims identified up to maximum of 10 fills over the past 12 months – prescriptions to treat substance abuse are omitted)

<u>Date of most recent fill:</u>	<u>Prescriber</u>	<u>Medication</u>	<u>Dose</u>	<u>Days Supply</u>	<u>Count</u>
06/29/10	Miller	Lortab	7.5 mg	60	3
01/08/10	Smith	Crestor	10 mg	30	12
01/12/10	Thomas	hydrochlorothiazide	50mg	60	24
01/12/10	Thomas	levothyroxine sodium	75 mcg	60	5
0 2/06/09	Taylor	hydrocodone	5mg	30	36

Most recent medical care: (Claims identified up to maximum of 10 over the past 36 months - lab claims, substance abuse and abortion claims omitted)

<u>Date of visit:</u>	<u>Provider</u>	<u>Specialty</u>	<u>Place of Service</u>	<u>Diagnoses codes (first 3)</u>
20/06/09	Taylor	Neurology	Office	xxx.xx, xxx.xx, xxx.xx
06/29/09	Miller	Psychiatry	ER	xxx.xx, xxx.xx, xxx.xx
01/07/10	Smith	Family Medicine	Office	xxx.xx, xxx.xx, xxx.xx
01/12/10	Thomas	Emergency Medicine	ER	xxx.xx, xxx.xx, xxx.xx
04/25/10	Jones	Internal Medicine	Inpatient	xxx.xx, xxx.xx, xxx.xx

Healthcare Management Resources

<If active with CM> This patient is currently working with a BCBSNC case manager. For more information, please call **1-800-218-5295, option 3.**

<else> This patient is not currently working with a BCBSNC case manager. If you feel this patient would benefit from case management services, please call **1-800-218-5295, option 3.**